Electronic A	cknowledgement Receipt			
EFS ID:	2415523			
Application Number:	10630959			
International Application Number:				
Confirmation Number:	1793			
Title of Invention:	Systems and methods for generating and distributing executable procedures for technical desk-side support			
First Named Inventor/Applicant Name:	Lawrence Bergman			
Customer Number:	46069			
Filer:	Frank Chau			
Filer Authorized By:				
Attorney Docket Number:	YOR920030056US1(8728-607)			
Receipt Date:	01-NOV-2007			
Filing Date:	30-JUL-2003			
Time Stamp:	18:29:45			
Application Type:	Utility under 35 USC 111(a)			

# Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$510
RAM confirmation Number	2949
Deposit Account	500510

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Reply Brief Filed	Poply Priof Filad	YOR920030056US1-appeal	274344	no	24
	_brief.pdf	87eb26b363c621ca9adc86642c53e7f3 4d6b7e4a		24	
Warnings:					
Information	:				
2 Fee Worksheet (PTO-06)	Fee Worksheet (PTO-06)	fee-info.pdf	8202	no no	2
		1cae4affb0d1c532a301333d63ce73fca 68dd3aa			
Warnings:					
Information	:				7 10
		Total Files Size (in bytes)	28	32546	-

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### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.